

Terms and Conditions

Version: November 2025

These terms and conditions apply to all assignments, deliveries, and collaborations entered into between Tangible and the client.

Tangible is a registered secondary name under Jacob Hage ApS, CVR 38057642, Møllevej 1C, 2970 Hørsholm, Denmark.

In the following, the company is referred to as Tangible, we, or us.

The client is referred to as the client or you.

By entering into a collaboration with Tangible, you accept the terms outlined below.

1. Agreement basis

This agreement covers advisory, development, and consultancy work, which is agreed upon on an ongoing, task-by-task basis between the responsible parties.

Meetings or communication via email/phone are held as needed – at no charge.

The agreement is evaluated once a year by mutual arrangement.

Tangible works with multiple clients, and this does not restrict the company from taking on similar assignments unless otherwise agreed in writing.

Each assignment is agreed separately, based on a written offer, estimate, or task description confirmed by email.

Any client terms and conditions only apply if expressly accepted by Tangible.

2. Delivery and collaboration

The client must provide all necessary information, resources, access, documentation, and personnel required for Tangible to deliver as agreed.

This must be done as promptly as possible and in accordance with any agreed timelines.

The place of work is determined on a task-by-task basis.

Any access cards, keys, or codes are handled according to separate agreement.

3. Fees and payment

Each assignment is agreed upon either at a fixed price or based on time spent.

An upper limit for hours per assignment can be agreed upon. If this limit is reached, the client will be contacted before continuing.

Reasonable expenses related to, for example, transport, meals, or materials may be invoiced separately according to current Danish government rates and by prior agreement.

Invoices are issued as agreed. Payment terms are 8 days net from the invoice date.

In case of late payment, the Danish Interest Act applies unless otherwise agreed in writing.

4. Rights and ownership

The client obtains ownership of the final products and deliverables once full payment has been received. Tangible retains the right to use any know-how, experience, and general methodological knowledge gained during the course of the assignment.

Copyright to Tangible's own concepts, models, processes, and tools remains with Tangible unless otherwise agreed in writing.

5. Confidentiality

Both parties are obligated to keep all confidential information about the other party strictly private, including information concerning clients, business matters, and the collaboration itself. This obligation remains in force after the termination of the agreement.

Confidential information includes all information not already publicly known. Unless otherwise agreed, Tangible may refer to the collaboration as a reference without disclosing confidential details.

6. Liability

Tangible accepts responsibility for the quality of the services provided but cannot be held liable for indirect losses, including operational loss, loss of income, goodwill, data, or similar.

Regardless of the degree of negligence, Tangible's total liability is limited to the amount the client has paid for the specific assignment.

Furthermore, Tangible is subject to the general rules of Danish law regarding damages for errors and omissions.

7. Force majeure

If fulfillment of the agreement is prevented or delayed due to circumstances beyond Tangible's control – such as illness, government action, technical breakdowns, or similar force majeure events – Tangible's obligations are suspended during the affected period.

In such cases, both parties must seek a practical solution as soon as possible.

8. Changes and termination

Ongoing agreements may be terminated by either party with 14 days' notice.

In the event of material breach, the agreement may be terminated with immediate effect.

The agreement is, as a rule, evaluated once a year by mutual arrangement.

9. Contact

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<https://tangible.dk>